



RooL ART
Via Roma 22 - 34075 Pieris (GO)
Tel./Whatsapp 329-451-8297
Email: info@roolart.com

RETURN FORM (fill in and return to info@roolart.com)

INSTRUCTIONS

1. Within 14 days of receiving the product, fill out the return form (download it here) and send it by e-mail to the address: info@roolart.com
2. Prepare your product for return: prepare the package as carefully as possible to protect it during transport. We recommend that you use the same box in which you received your order.
3. Fill in the return form that you find here and attach it to the package Send your package at your expense with the courier you prefer or with the post to the following address: **RooL ART - Via Roma, 22 - 34075 Pieris (GO)**

Please note that we do not accept parcels sent at the recipient's expense.

4. Wait for the refund: Upon receipt of the package, the RooL ART team will verify that the return conditions are suitable for refunding using the initial payment method. In case of a gift, the refund will be paid to the person who made the purchase.

It's not possible to make a return by post for purchases made inside the RooL ART store in Via Roma, 22 in Pieris. For more information please take a look at our page dedicated to the Legal Notes.

5. Please, fill the following table:

Product code	Name of the product	Quantity of products to be returned	Reason for the request (*)

(*) Reason for the request

1. I don't like the product
2. The product I received is not what I requested
3. The product was damaged during transport
4. The product is defective
5. Other _____

For any request please write to: info@roolart.com